



Dee Wardrop Speech Pathology Pty Ltd

**Date of last amendment:** 28/04/2022

## HEALTH AND SAFETY AT DEE WARDROP THERAPY

The health and wellbeing of all our families and therapists are important to us at Dee Wardrop Therapy. We are continually looking at ways to provide a safer and healthier environment for therapy practices.

### Medical Issues and First Aid

We ask that you help us deal with any medical situations by:

- Including any current medical issues in the initial questionnaire about you, your child or the adult bringing your child. These are issues that you feel the clinic and therapist should know about – conditions such as anaphylaxis and severe allergies, asthma, epilepsy, diabetes.
- Bringing any medication you or your child needs (Ventolin, EpiPen, Insulin, etc.)
- Becoming familiar with the clinic's First Aid kit location

### Food and Drink in Sessions

It is important to stay hydrated so we encourage the use of water bottles, breastfeeding and baby milk bottles in the session. You are welcome to bring snacks for your child, but we prefer these to be eaten in the waiting area before or after your session. Please consider other clients and potential allergies when choosing and handling your food, in addition to thoughtfully disposing of and cleaning up rubbish. If food is part of your therapy, follow your therapist's instructions regarding bringing food into the session.

### Safety and Hygiene of Resources

We regularly clean our toys and games at the clinic. Your therapist will check for damages/safety issues and age suitability before use, however, as many families are using these resources, we ask for your help by:

- Reporting any damaged toys located in the waiting area to reception or your therapist
- Supervising your child and any siblings when playing with games and toys, especially younger siblings who may like to 'mouth' small objects
- Wiping any toys that have been placed in mouths or advising your therapist which toys need to be disinfected

### General Health and Well Being

We care about the health of our families and therapist, and therefore encourage families to:

- Please call the clinic 24hrs before your appointment if your child appears unwell and you need to reschedule
- Use good hand hygiene practices – handwashing in the bathroom, a hand sanitiser pump is available for all in the waiting area and in every clinic room

## Access to Clinics

Please review the Clinic information (available via the link on our Find Us page) prior to attending your first session. This has important information regarding our clinics, parking and accessibility. Not all clinics have the same level of accessibility. It is the client's responsibility to make sure that they can safely navigate stairs/hallways etc. If you believe that you or your child may have difficulties doing so, please call our reception and we will try to offer you an appointment at one of our other, more accessible clinics or an appointment via telehealth. In order to keep all our clients and staff safe, we ask that you make us aware of any mobility issues prior to your first appointment, or as soon as they arise.